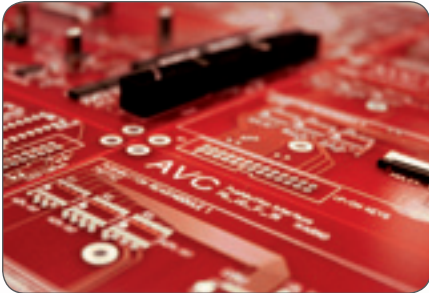
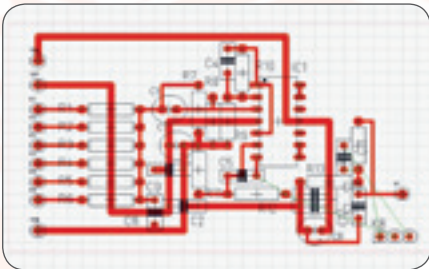


## System Integration



Do you require non-standard developments for your special demands? Or the adaptation of new developments to your established system? We are accustomed to perform the impossible. Our speciality is the development of minute series. AVC has gained its good reputation with video technical conversions in aviation (Airbus, Boeing), Audio technical special developments for the German centre for aeronautics, or the installation of complete communication work spaces for the German air traffic control are further examples of AVC's ability to fulfill individual customer wishes.



## How to reach AVC from wherever you are

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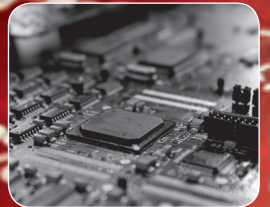
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## Broadcast Service

Professional service management, maintenance contracts and preventive servicing offer you technical security for everyday. The AVC Broadcast Service guarantees that specialists execute regular maintenance, modifications and repairs of your products in close coordination with the original manufacturer of your equipment. The result: your system is continuously technically up-to-date, and small problems are eliminated as soon as they occur. Excellent technical instruments are available for effective troubleshooting.



## System Service

AVC is your ideal partner whether complete TV and radio studios are to be set up, inspection and approval checks performed, as well as expert opinion required, or modifications and repairs of entire systems to be done. Our customized service concepts for quality assurance in the field of TV and

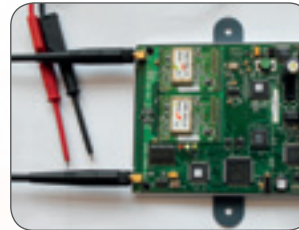


radio enable you to react flexible on the demands of the market. Depending on what is required, short and long assignments of our employees can be agreed upon. We closely cooperate with leading broadcast manufacturers and are viewed as partner and mediator between industry and customers. Therefore, the Broadcast System Service of AVC is the best choice in the medial industry.



## Industry Service

As manufacturer or distributor you concentrate on sales. We offer to maintenance your products and thus extend the life cycle of your equipment. As partner of the media industry we gained our good reputation by performing top service. This is how we continuously secure the confidence of renowned suppliers like Sony, Panasonic, Sachtler, Clear-Com or Apple in our work. For Sony alone we currently execute approx. 18,000 repairs of notebooks per year. Our target: one hundred percent customer satisfaction – achieved with our own repair guarantees and our online service that enables you to follow up on the actual repair status any time.



### Our Target:

one hundred percent customer satisfaction - through own repair guarantees and our online service that enables you to verify the actual repair status any time.

## IT Service

You are looking for reliable support for your IT department? AVC is a competent partner and offers complete service packages for all IT questions. Our portfolio comprises, besides an English speaking hotline, 24x7 availability, service on the spot, hardware and software installations as well as administrative jobs of any kind.



## Training

Qualification and training is important to us. Therefore, we have been closely cooperating with the Trade Guild for Radio- and TV-Techniques over the past years. We offer corporate training of IT electronic engineers on our premises. The extremely successful cooperation with NDR (public broadcaster) and Lufthansa Technics establish the basis for the recruitment of highly qualified trainees. Furthermore, we offer trainings in English, and gladly pass on our expertise and know-how on behalf of notable manufacturers to our customers.

